

**OUR SUCCESS IS IN OUR
DELIVERY OF SERVICE AND
EXCELLENT CUSTOMER
CARE PROCEDURES**

visit our website at
www.dcmsl.co.uk



BUILDING MAINTENANCE DIVISION

OTHER SERVICES AVAILABLE AT DC BUILDING SOLUTIONS



Asbestos Surveys & Removal

Barn Conversions

Commercial / Schools

Consultancy

Decorating Services

Disability Adaptions

Domestic Home Improvements

Extensions

Kitchens / Bathrooms

Maintenance

New Build

Re-furbishment

Soft & Hard Landscaping

Soft Strip Out / Demolition



Office:
0117 329 3370

Mobile:
07734 905 595

Email:
maintenance@dcmsl.co.uk



**DC BUILDING
SOLUTIONS**

Your Building In Safe Hands



CLEANING DIVISION



visit our website at www.dcmsl.co.uk



Telephone:
0117 329 3370
07494 173 121

Email:
cleaning@dcmsl.co.uk
maintenance@dcmsl.co.uk

Address:
Unit 8, St. Stephens Business Centre
Poplar Road, Warmley, Bristol, BS30 5JD

COMPANY HISTORY AND JOURNEY

DC Building Solutions was founded by Dan Crew in 2016, the business has been built by providing a good service, fair pricing and excellent customer care. By delivering and fulfilling these fundamental customer needs, we are very proud to say that many of our customers recommend us to others and our company has grown to where we are today.

To continue this expansion of our services we aim to give competitive and bespoke quotations individual to each company.

We are a company with "traditional values using modern methods", dedicated to service delivery; we constantly strive to improve our customer relationships and remain updated within our industry.

If invited to supply you with a quotation, the service would commence with a:

SITE VISIT AND SURVEY

A site survey will be carried out at your premises and the proposal will be prepared specifically for your premises based on your needs, we have taken into account the following:

- **Areas to be cleaned**
- **Level of density of the environment, eg furniture**
- **Volume of traffic (people using the premises)**
- **Types of surfaces**
- **Cleaning method**
- **Specific requirements**
- **High visibility / prestige area**

Total flexibility ensures that we provide a bespoke service tailored to meet your needs. If a service is required we will ensure a smooth handover from your present supplier and communicate throughout the process with your appointed representative.

The following pages give details of our procedures for maintenance of your contract. We seek to establish true partnerships with our customers operating on a basis of mutual trust and understanding.

DC Building Solutions should be the choice for all size businesses.

HEALTH AND SAFETY



COLOUR CODING PREVENTS CROSS CONTAMINATION.

Responsible cleaning practices help avoid cross contamination, this minimizes the risk of incidence and disease. Effective cleaning reduces bacteria on equipment and surfaces that people come into contact with every day, such as keyboards, phones and toilet touch points. Whilst this may sound like a simple solution, health conscious cleaning actually requires detailed processes, this being delivered with thorough training and strict control.

The common culprits of cross contamination are; cloths, mops and buckets, we therefore operate a strict colour procedure on cleaning specified areas and this forms part of our induction and site training this is a vital step towards attaining high hygiene standards and makes a large contribution in the elimination of cross contamination.

We comply with Health & Safety in respect of the usage of materials and equipment and maintain a safe environment for our staff and our customers.

ENVIRONMENTAL



We strongly promote and practice care of our environment, we comply fully with all legislation, we promote recycling and take active measures to conserve resources. We provide the appropriate information to enable our products to be both stored and disposed of correctly. All of our staff are given the information to enable them to operate with minimal effect on the environment.

ADDITIONAL SERVICES AVAILABLE

In conjunction with our Daily Cleaning Services we offer a range of associated services:

- **WINDOW CLEANING**
- **WASHROOM SERVICES**
- **VDU COMPUTER CLEANING**
- **DOMESTIC**
- **SMOKE / FIRE DAMAGE**
- **FLOOR SEALING**
- **POLISHING AND RESTORATION**
- **KITCHEN CLEANING / DEEP CLEAN**
- **HOSPITAL THEATRE CLEANING**
- **CARPET & UPHOLSTERY CLEANING**
- **FACTORY CLEANING**
- **RUBBISH REMOVAL**
- **GARDEN MAINTENANCE**
- **HIGH LEVEL CLEANING**
- **FEMININE HYGIENE**
- **PEST CONTROL**



We can provide a host of services tailored individually to you. We hope this brochure has provided you with a snap shot of our company's true values and attention to detail.

To arrange an initial no obligation visit to discuss your needs, please do not hesitate in contacting the local office or our Business & Operations Manager on: 0117 329 3370 or 07494 173 121.